



BS99-184

PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS ET AL

Serial No.: 09/746,508

Art Unit: 3627

Filed: December 26, 2000

Examiner: James A. Kramer

For: TECHNICIAN COMMUNICATIONS
WITH AUTOMATED CLAIMS
PROCESSING

PRELIMINARY AMENDMENT

Box: Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

RECEIVED

MAY 27 2003

GROUP 3600

Sir:

Prior to consideration of the above-identified application, please amend the application as follows.

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

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IN THE CLAIMS

Please amend claims 1 and 8 as shown in the attached sheets, and add new claims 18-19.

Please cancel claims 3 and ~~12-17~~ without prejudice or disclaimer.